

Access Fertility - Patient FAQs

Access Fertility programmes

How can I contact Access Fertility?

Please contact Access Fertility on 01865 80 1000 or email support@accessfertility.co.uk. Further information is available on [their website](#). Opening hours are Monday to Thursday 8am-6pm and Friday 9am-4pm.

What is Access Fertility?

[Access Fertility](#) offers IVF or ICSI treatment programmes with [up to a 100% refund](#) if you do not have a baby. Their programmes cover unlimited IVF for two years or up to three fresh cycles. They also include unlimited frozen embryo transfers.

It's as simple as it sounds. Pay for a package of treatment up front and if you don't have a baby then you would be entitled to a refund of the fee you paid.

What is the Access Fertility Unlimited Programme?

The [Access Fertility Unlimited Programme](#) offers as many IVF cycles as you need over two years with a 100% refund if you don't have a baby, all for a fixed fee. It also covers an unlimited number of frozen embryo transfers.

Many patients worry about the unpredictable cost of IVF. Some people may get pregnant first time but costs can quickly mount up if treatment is not successful. The Unlimited programme gives you certainty.

This programme is available to women under 38 using their own eggs.

What is the Access Fertility IVF Refund Programme?

The [Refund Programme](#) offers up to a 100% refund if you do not have a baby. It is available to patients under 40 using their own eggs and is subject to a medical review. It offers up to 3 cycles of IVF or ICSI treatment and unlimited frozen embryo transfers.

If patients go through all of the available cycles of treatment and do not have a baby they receive a refund of up to 100% of their programme fee.

What is the Access Fertility Multi-Cycle Programme?

The [Multi-Cycle Programme](#) offers a package of up to 2 IVF or ICSI cycles at a significantly discounted price. It is available to patients under 45 using their own eggs.

The Multi-Cycle programmes does not require a medical review and there is no refund if you complete the programme without having a baby.

What is included in Access Fertility programmes?

- Up to 2 or 3 cycles of IVF or ICSI treatment
- Unlimited Frozen Embryo Transfers (FETs)
- In-cycle bloods, scans and cycle monitoring
- Blastocyst Culture & Transfer
- Freezing and one year of storage (per egg collection)
- HFEA fee

What is NOT included in Access Fertility programmes?

- Initial consultation with the clinic
- Initial screening test e.g. AMH testing/ viral screening
- Medication

Can I use frozen embryos from previous treatment on your programmes?

No. Only embryos created on Access Fertility programme would be covered.

How can I apply?

Give Access Fertility a call on 01865 80 1000 once you have been into the clinic for an initial consultation. They will take your personal details and ask you to sign a consent form so the medical review can be completed.

How long does it take to enrol?

The IVF Refund and Unlimited programmes takes a maximum of two weeks to apply for due to the need to complete a medical review.

The Multi-Cycle Programme does not require a medical review and it is possible for applications to be completed within the same day.

How do I pay?

Payment is made via bank transfer and you would need to pay before the start of your treatment.

What are the steps in starting an Access Fertility programme?

Refund/Unlimited programme:

1. Contact [Access Fertility](#): 01865 80 1000 / support@accessfertility.co.uk
2. Apply
3. Medical review (can take up to two weeks)
4. Eligibility confirmed and payment
5. Start treatment

Multi-Cycle

1. Contact [Access Fertility](#): 01865 80 1000 / support@accessfertility.co.uk
2. Apply
3. Payment
4. Start treatment

Can I withdraw from a programme early?

Patients can withdraw from the programme at any time and potentially receive a partial refund. The refund amount would depend upon how much treatment the patient has had.

Can I have a break between cycles?

Yes, Access Fertility understand patients may need to take a break after cycles and clinics typically recommend a break between fresh cycles.

Access Fertility Unlimited

Is it really unlimited?

Yes, [Access Fertility Unlimited](#) offers as many cycles of IVF as you need over two years. You can have an unlimited number of fresh cycles and an unlimited number of frozen embryo transfers. It also includes a 100% refund of your fee if you don't have a baby after two years.

What does it include?

- Unlimited IVF / ICSI cycles for 2 years
- Unlimited frozen embryo transfers
- 100% refund if you don't have a baby
- In-cycle bloods, scans and cycle monitoring
- Mild sedation (for egg collection)
- Blastocyst Culture & Transfer
- Freezing and one year of storage (per egg collection)
- HFEA fee

What is not included?

- Initial consultation
- Initial screening tests including AMH, viral screening tests and semen analysis)
- Medication

Can anyone access this programme?

The programme is subject to a medical review and has an acceptance rate of around 90%. Anyone under the age of 38 can apply.

What happens if I turn 38 when I'm on the programme? Can I still continue with treatment?

As long as the programme is paid for before the patient's 38th birthday they can continue through treatment when they are 38 or older.

Is there any reason I would not qualify for the refund at the end of the two years?

Patients must have had a cycle in the last 90 days of the programme. If you have not had a cycle (fresh or frozen) within the last 90 days of the programme you will not be entitled to the refund.

What happens if I have frozen embryos remaining after the two year period?

Access Fertility will cover freezing and storage of embryos for one year from the day they are frozen. The patient can pay the clinic directly to transfer these embryos after the two year period.

Medical Review

What is the medical review?

When you apply for the IVF Refund or Unlimited programme Access Fertility perform a medical review to see if the patient is eligible.

How does it work?

The Access Fertility medical team will assess the results of the investigatory tests conducted by your clinic. You do not need to meet with anyone from Access Fertility or conduct any additional tests.

The Access Fertility medical team conduct an assessment and then call you to let you know if you are eligible for their programmes.

Please call Access Fertility on 01865 80 1000 once you have been into the clinic for your initial consultation and received the results of your investigatory tests. The Access Fertility patient advisors can then follow up with the clinic to ensure the Medical Review is completed swiftly.

Are there set criteria?

No, the Access Fertility medical team look at everyone on a case by case basis using your test results, previous treatment history and any further information available to them.

Do you have a BMI requirement?

Access Fertility do not have any criteria for BMI and would proceed in line with what is medically recommended by your clinic.

How long does the medical review take?

Please allow up to two weeks for the medical review, from the date the online consent forms are signed.